The 2009 Annual Member Statements and the Retirement Eligibility Statements were mailed the week of November 2, 2009. If you have a concern with your service credit, check with your employer first. PERA has experienced issues with some employers posting incorrect or incomplete earnings and service credit to member accounts. If your employer cannot find a problem, e-mail PERA at pera-memberservices@state.nm.us with a written explanation of the concern, include your name and PERA ID number found on your member statement. If you have not received your Annual Member Statement, PERA may not have your correct address. To view your current address with PERA and to reprint a new Annual Member Statement from PERA's RIO Self Service website, you will need have a user ID and password for the RIO Self Service website.

Creating a User ID on RIO Self Service

To create a user ID and password for the RIO Self Service site, you must be a member of the New Mexico Public Employees Retirement plan, Legislative Retirement plan, Judicial Retirement plan, Magistrate Retirement plan or Volunteer Firefighters Retirement plan and have a personal e-mail account. From the RIO Self Service home page https://perass.state.nm.us/SelfService, click on "Open an Account" located on the green main menu bar which runs across the top of the page. On the account creation page you will create a personalized user ID and password. You will also be asked to provide information about yourself in order to verify your identity with the PERA pension administration database. Your first password will be e-mailed to you. After your first login, you will be able to change your password to something that would be more memorable to you if you choose to do so by updating your profile. If you prefer, you may call the PERA user administration group at 1-866-845-9029 to obtain a user ID and password.

Viewing and Changing your Address

Once you have your user ID and password and have successfully logged on, now you may view and/or change your address, telephone and e-mail address. You access this information through the "Things To Do" list on the left side of the page. Click on the link called "Review and Change Demographic Information."

Your current information is listed on the left side under the appropriate section. If your personal information has changed, clicking on "Add Future Address", "Add Future Telephone", "Add Future E-mail" will allow PERA to have your current information for the documents PERA mails out annually. Remember PERA never mails "junk" mail.

Reprinting Your Annual Member Statement

Clicking on "View Member Accounts," you will see your account balance broken up into different categories; deferred contributions, non-deferred contributions and interest. Deferred contributions are monies deposited into your PERA account prior to taxes being withheld. Non-deferred contributions are monies deposited PERA into your account after the taxes were withheld from your paycheck. The interest is what your account has earned over the years.

This page also shows your service credit. Both your account balance and service credit are what has currently been posted to your account. Please be aware there is a lag-time in posting account information to member accounts.

You have three options to see more information about your account. With “Account Details”, you may view your account history as it has been reported to PERA from your employer. If you feel there is inaccurate information, please contact your employer. PERA cannot change this information without documentation from the employer. Second, you may reprint your Annual Member Statement by clicking on “Annual Summary”. Third, you may see your current beneficiary information by clicking on “Beneficiary Information”. Any changes to your beneficiary information must be done on a PERA Survivor Beneficiary Designation Form or a PERA Refund Beneficiary Designation Form and your signature must be notarized. The original form must be sent to PERA for processing.